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Without Prejudice ©

How did the post with details of the deal get there if you were not behind it ? Seriously do you think I am stupid !!!

The guy in Singapore posting on Facebook, he was hard done by me and OA21, thats a good one - he had an amp he told us he bought in 2019 he supplied a false serial number and board number. He too thought we were stupid . He bought a new replacement board from us that he paid for, that we sent him. We never warranty anything that's stolen so when he lied about when he bought it and from where, we refused to refund the board replacement cost, he didn't mention that did he?

The companies on Facebook are now dissolved, listed by our biggest troll "Stuart Frazer" they were all registered as part of a strategy for the ONIX trade mark action. The action is now documented online by the UK IPO office as setting a legal precedent when we won . The companies were set up to stop the Chinese setting them up. This is a perfectly legal strategy, and without any implication of wrong doing, they didn't even trade. .. he didn't mention that did he ?

A few ex employees keep posting on Facebook, they bad mouth me, but they have selective memories . Most were fired either for stealing or something else ...but they didn't mention that did they ? Lets not forget I can't reply to anything as it gets deleted by admin! Stuart Frazer he does not tell people that does he ? He steals copywrite pictures all the time and we are scammers !!

I have employed many many people across the globe yet just a few bad mouth me - why is that ? These posters got fired most of the time, but they don't mention that do they? . I have people still working with me for many years, they try to post the truth on that page but it gets deleted ..Didn't mention that either did he ? The list goes on, and on .

But you bought the lies, and that lends weight to my action against him, I had you in a higher bracket of intelligence. I was wrong, that's now clear. None the less it shows naive you are

Some facts you should consider.

We / I have never ever defrauded anyone, hitting us with accusations that have no basis will not work with me . Go to the police if you think we have committed a crime, don't yell about it, do something about it . You should look the word fraud up, or take legal advice before you do. It's obvious you have no idea what "fraud" means, and it will be embarrassing when others tell you, so let me assist :-

Fraud
Noun

[wrongful](#) or criminal deception intended to result in financial or personal gain.

Scammer (*noun*)

a person who [commits](#) fraud or [participates](#) in a [dishonest](#) scheme.

We have always made it clear who we are and what we do - we are OA21 LTD ...at no stage did I or we fail to do what we agreed, We have never failed to carry out our legal obligations with you or anyone else We have never ever committed fraud of any kind and it's an insult to even suggest we have. We have never had to answer to any accusation of fraud. You believe trolls that create lies for their own twisted pleasure. Do your own research and don't use Facebook to do it . Get a real basis for your accusations before you make them, or refrain from making your accusations, that are clearly worthless to anyone that cares to look and not read facebook.

If you fail to read your emails , that's not a matter for us to address. It does not make us a scam or constitute fraud .Try reading our terms and conditions, you should have done this by default. After all that's what anyone would do before transacting business. Then you might like to read the emails we sent you before you accuse us of doing anything wrong.

We are a manufacturer. We make that clear everywhere, including at company's house, it means we are not a shop on the high street .You do not have the same service a shop gives you., .the benefit is a lower price. You took that benefit without complaint. We make that clear everywhere. We are not a high street shop and don't claim to be. It does not constitute fraud in any way , it's a benefit with a compromise for it . You knew that when you had the discount.

We no longer give a lifetime warranty, we give 5 years, this has been clear for the last few years. We make that very clear. Once again it's not a scam and it's not fraud, its our warranty and its 3 years more than any legal requirement.

Everything we make is bespoke, we make that clear, we make everything to order. We are a manufacturer we are not Amazon . so no fraud there either

We make our delivery times very clear, even so, in your case any delays with delivery were created by you not us .Why did you lie about that ?. Once again not a scam or fraud. Delays were created by you not us. Didn't mention that did you ?

The delay in checking your unit once you received it was also created by you not us.. read your own emails . You delayed it . Where is the scam or fraud ? oops you didn't mention that either.

Read the links below before you scream scam and insult us further . I will not be bullied by your breach of contract with us and agreed confidentiality. I also suggest you stop insulting me personally OA21 are a team , OA21 Ltd is an entity , so before I take action against you for defamation . Stop lying to others and yourself .

<https://www.aa21.com/contact>

<https://www.aa21.com/warranty>

<https://www.aa21.com/termsandconditions>

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Acceptance of these terms is made by conducting business with us. It's made clear at the start of all of our terms and conditions.

We have not been hostile at any point, but when you fail to carry out what you are required to do as per our terms and conditions as a customer .. it does not make us a scam ? You accuse us of fraud with no basis at all , do you expect us to accept it ? A strong leader would not just bow down to blackmail and I wont . We believe in resolution and I won't condone this pack of lies you have passed on.You should have carried out the contract you agreed too, the way you agreed . You post insulting lies about the transaction on social media, and you lie about the events that took place, and you accuse us of being scammers ?

You devalue our product by publishing our extremely good deal , by posting lies about it . The deal we made with you, and it's confidentiality is in our terms and conditions, but by breaching confidentiality and our terms of business you think it's ok ? After all you don't need to care about the breach of contract , as in your mind your a victim . In this regard you are wrong, you can't do that and we wont accept it .

Where is the OA21 amp you part exchanged with us ? Were you hoping we would forget it ? Yet we scammed you ? We did what we agreed It's you that didn't. Then you claim you are entitled to a refund ? After a year ? You published lies with impunity so I reserve the right to take legal action for this against you personally . You can't mouth off without consequence

Fraud against us by consumers

We have had chargeback's two years after payment for goods claiming they didn't get them , after they sent emails saying how pleased they were with what they bought . Yet we are the scammers!! Actually doing that is a fraud against us but they are the victims ? We have never ever kept a cent from anyone and not delivered as we agreed . Yet we have lost over 25 amps in two years from people claiming they didn't get them. After they were delivered !!! Even with proof of delivery they charged back their cards .. thats pure fraud ..yet we are the scammers ? . We had lies published online by people we have never dealt with or met . Yet we are the scammers ? We are a ltd company using my name as you have is deformation against me. Time you check out the laws of a UK limited company, and the role of a director in particular the accusations you have made against me personally and how you had no basis at all to do it .

Consider this

I have no criminal record and I have never been arrested , OA21 limited owes no money to anyone , not one of my companies has ever committed fraud, not one of my companies has been closed by a creditor or HMRC for any reason . . We have never been sued by anyone and what's more I can prove all of the above . If I were you I would be extremely careful with what you accuse me or my company of or what you publish , without knowledge of the truth , it could get very expensive for you we are not going to lie down and take these lies .

I am considering my options right now , I would suggest you do too . You have made sure of hostility when you mouthed off and published the lies on Facebook , you breached our terms of business and confidentiality and you did it with impunity . I now will seek redress .

Perhaps you should seek legal advice, I think it would be wise before you dig a deeper hole for yourself .

A Worsfold
On Behalf of OA21 Ltd